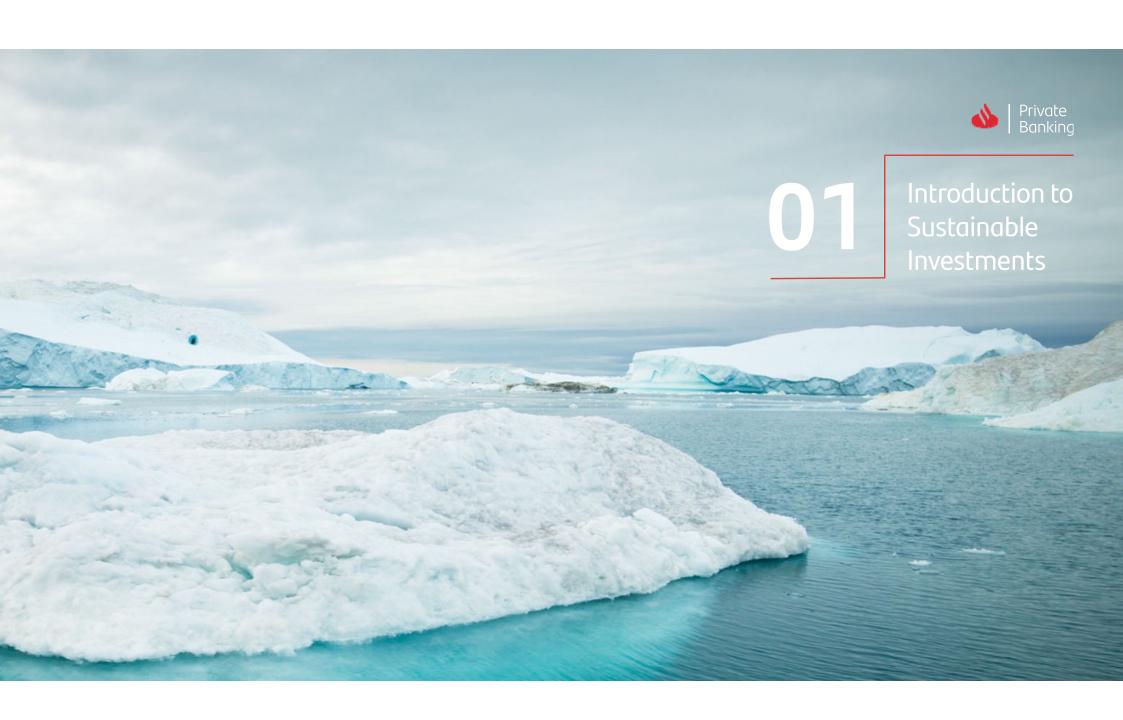


Contents

Introduction to Sustainable Investments

Santander Group: Responsible banking

Wealth Management: ESG Strategy



A global commitment to sustainability.

The 2030 Agenda for Sustainable Development, adopted by all United Nations Member States, highlights 17 concrete Sustainable Development Goals ('SDGs'), to promote peace and prosperity for people and the planet.

The global investors represent key stakeholders to cover the existing investment gap, required to achieve the proposed objectives.



































6 CLEAN WATER AND SANITATION



\$ 3.000.000.000.000

Annual Target

≈ Euro Stoxx 50 market cap

\$ 1.400.000.000.000

Spent annually

≈ PIB Spain

\$ 1.600.000.000.000

Annual investment gap



To achieve global Sustainable Development Goals, the world needs to invest with an ESG lens.

Sustainable investment is a strategy and practice to **incorporate environmental**, **social and governance** (ESG) factors into **investment decisions**.



- Climate change
- Depletion of resources
- Waste
- Pollution
- Deforestation



Social

- Human rights
- Modern slavery
- Child labor
- Working conditions
- Employee Relations



Governance

- Bribery and corruption
- Executive Payroll
- Diversity and management structure
- · Political lobby and donations
- Tax strategy



Investor commitment to the principles for responsible investment is rapidly increasing.

The **Principles for Responsible Investment** ('PRI') represents a **voluntary investor initiative**, launched in 2006, with a focus on the **promotion** of **sustainable** and **responsible investing**, with **Santander Asset Management** being a **PRI signatory**.

Significant global investor commitment to incorporate ESG factors into investment analysis and decision making processes, demonstrated by over **3,000 PRI signatories**, and respective **USD 90 trillion AuM** reached in 2020.



Principle 1: We will incorporate ESG issues into investment analysis and decision-making processes.

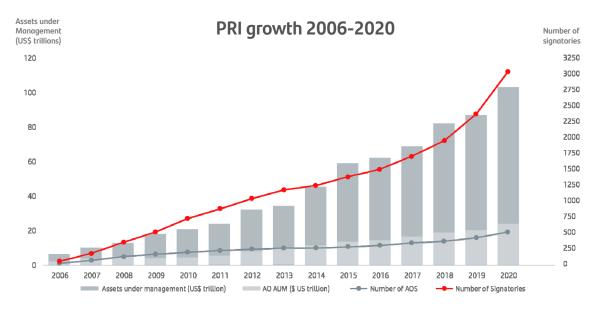
Principle 2: We will be active owners and incorporate ESG issues into our ownership policies and practices.

Principle 3: We will ensure appropriate disclosure on ESG issues by the entities in which we invest.

Principle 4: We will promote acceptance and implementation of the Principles within the investment industry.

Principle 5: We will work together to enhance our effectiveness in implementing the Principles.

Principle 6: We will each report on our activities and progress towards implementing the Principles.





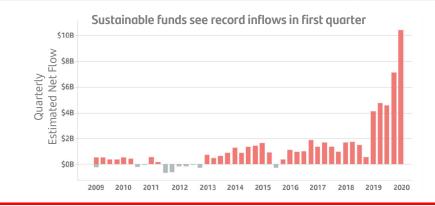
Sustainable investing: a means to achieve responsible returns.

A growing number of investors want to see their money flow toward investments that are both profitable and reflective of their social values.

Selecting investments based on specific ethical guidelines lowers the risk profile and companies with high ESG ratings consequently tend to have a lower cost of debt and equity

Market Growth

Continuous **market growth potential** is expected within the ESG industry



Risk Mitigation

Higher risk-adjusted returns as ESG factors can influence value, reputation and respective regulations of companies and industries.





Ignoring ESG comes at a price for companies and investors.

ESG considerations have become **increasingly relevant** in recent years as many **investors suffered substantial losses** from **environmental disasters**, **social controversies** or **governance deficiencies**.



In 2010, the **Deepwater Horizon**oil spill had a negative impact of \$
53.8MM for BP



In 2015, Volkswagen manipulated
11 million diesel vehicles to pass the
emissions tests, and was
subsequently fined € 27.4MM



Uber agreed to pay \$148 MM for legal disputes around a data breach that affected 57 million users in 2016.

Travis Kalanick, co-founder and CEO, resigned from **Uber** in 2017, after controversy over the company's reported **unethical culture**.



In 2015, Valeant was involved on some controversies, including drug-pricing investigations and improper accounting allegations, which drove its stock price to plummet more than 90 percent



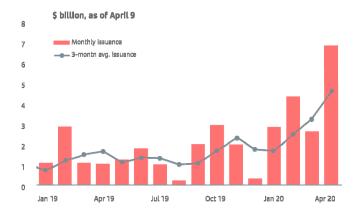
ESG considerations are becoming more important in the wake of COVID-19.

The **Covid-19 crisis** has drawn significant attention to the value of **building ESG values** into policy and investment decisions in order to **rebuild the economy in a sustainable way**.



New social issues have been prioritized:

- Inequality
- Human Capital & Labour Practices
- Health & Safety



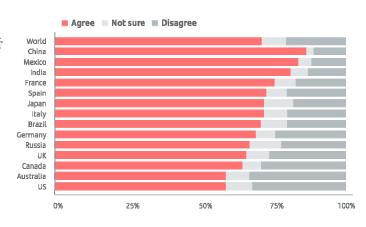
888

Environmental

- COVID19 expected to cause an 8% reduction in global emissions in 2020
- Emissions need to fall by 7.6% every year this decade in order to meet the
 1.5C warming limit set by the Paris Climate Change Agreement

Most people think climate change is as serious as coronavirus

Percentage of people who agree that, in the long term, climate change is as serious a crisis as Covid-19





Source: (1) Bloomberg, IIF (2) IPSOS MORI



Responsible banking underpins our strategy.

Santander's activity aims to address a number of the **United Nations' Sustainable Development Goals** and to Support the **Paris Agreement's objective** to tackle climate change and adapt to its effects.



Most sustainable bank in the world in the 2019 Dow Jones Sustainability Index ranking



Founding signatory of the Principles for Responsible Banking



Signatory of the UNEP FI Collective Commitment on Climate



Santander's Global Sustainable Bonds Framework: First Santander green bond issuance (EUR 1 bn) on 1 October 2019



One of the **top 25 companies to work for** in the world by Great Place to Work



40% women on the Board



+470k people in our microfinance programs

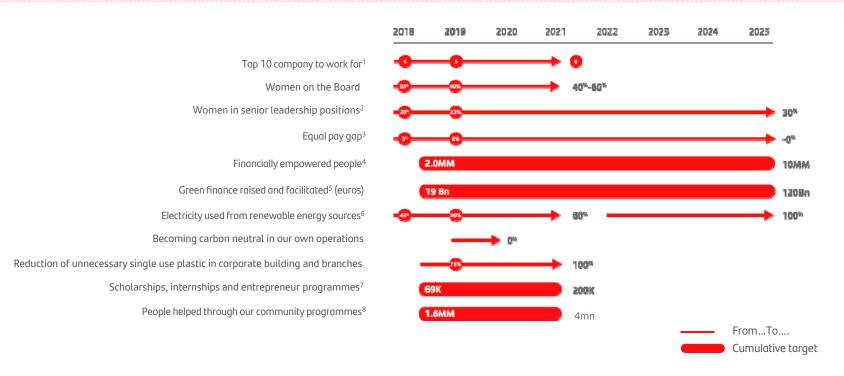


+840k people helped through our community Investment programs



ESG commitments: 'Walking the Talk' in sustainability.

In order to meet **our commitment** to be a more **responsible bank** and **help society** address the main global issues, we have identified **two challenges**: adapt to the new business environment and contribute to more inclusive and sustainable growth, with the following goals set in 2019 for the coming years.





Collective Commitment to Climate Action







⁽¹⁾ According to relevant external indexes in each country (Great Place to Work, Top Employer, Merco, etc)

⁽²⁾ Senior positions represent 1% of total workforce

⁽³⁾ Calculation of equal pay gap compares employees with the same job, level and function

Financially vulnerable people who receive tailored finance and increase their knowledge and resilience through financial education

Includes Sastandare people with techniques and instrument from 2010 to 2020 is EUR 220bn

⁶⁾ In those countries where it is possibly to certify renewable sourced electricity for the properties occupied by the Group

⁽⁷⁾ People helped by our community investment programs (excluded Santander Universities and financial education initiatives)

People helped through our community investment programmes (excluded Santander Universities and financial education initiatives)

Santander has received international recognition for its sustainable performance.

International awards on sustainability.



Santander was ranked 1st in the world among banks in the Dow Jones Sustainability Index.



Santander has received the Gold Class distinction for its excellent sustainability performance.



Fortune Magazine named Santander in its 2018 Change the World list – recognising the Group among companies who "do well by doing good".



Banco Santander has been selected for the second consecutive year as one of the **World's 25 Best Workplaces**TM.



Santander is also listed on the FTSE4Good Index, with an absolute score in the ESG rating of 4.3 points (out of 5).



Santander leads the **Bloomberg Gender - Equality Index.**



Santander has been reporting in CDP (formerly the Carbon Disclosure Project) about its performance on climate change since 2003, and in CDP Water since 2012.



Santander CIB was named **project finance bank of the year in Europe** by Project Finance International.



Across the world, Santander is involved in significant ESG deals.

Santander has been present in 7 out of the 10 largest Green/ESG Corporate deals from 2019.

suez

ESG-Linked RCF

Mandated Lead Arranger









December 2018

EUR 1,500m

June 2019

Henkel

ESG-Linked RCF

Coord., BR & MLA

Carrefour

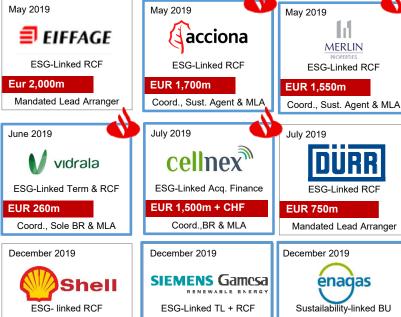


USD 10,000m

Bookrunner & MLA

April 2019

EUR 1,500m



EUR 2,500m

UW, Coord., BR & MLA



ESG-Linked RCF

September 2019

PLN 2,000m

MERLIN

ESG-Linked RCF

ESG-Linked RCF

enagas

Agent, BR & MLA

EUR 1,500m



Santander Wealth Management: our vision.

We aim to be the **best Wealth Manager in Europe and the Americas**, by acting responsibly and earning the lasting loyalty of our clients.

10 hubs

208,092 clients

€395bn

CAL

Unique global footprint Specialised ESG bankers

Dedicated SAM ESG team



Global & local coverage

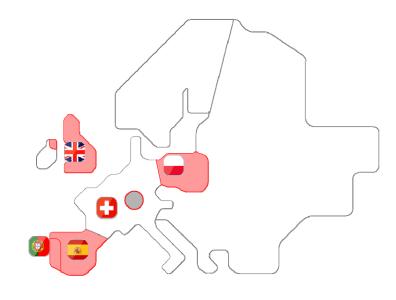
International platforms (International Private Banking services from bases in the USA and Switzerland)

Offering 100% ESG investment management on demand SAM Signatory of:

Principles for Responsible Respon

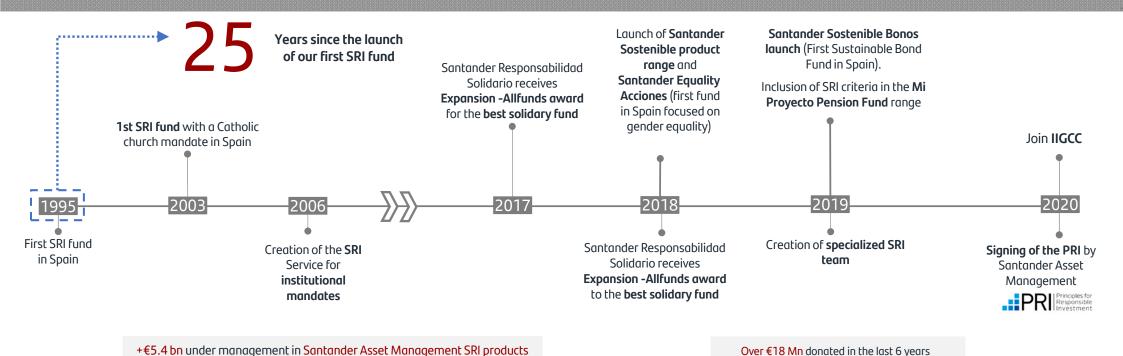






Our experience speaks for itself.

Santander Asset Management ('SAM') has a **proven track-record** in sustainable investments of over **25 years** and an **expert ESG team**.





Source: Santander Asset Management.
SRI: Socially Responsible Investment

Core products and services.

At Santander, we go through a **comprehensive ESG advisory process**. This includes the treatment and analysis of non-financial data in order to provide an ESG scoring for securities and funds, which is then used to offer best-in class products and tailor-made ESG portfolio solutions.



Santander has developed its **own methodology** to analyze ESG data & produce ESG ratings, leveraging **best-in-class'data providers.**

Santander offers different ESG core financial products, including mutual and in house funds, ETFs and alternative investments

ESG analysis & scorings may be integrated into **investment decisions**, focusing on material ESG factors that can affect companies' financial performance





I. ESG Research, Analysis & Scoring

Our comprehensive ESG rating methodology ensures a rigorous approach to sustainable investing.

We have created **our own ESG rating model**, which produces analysis for both **securities** and **funds/ETFs**, leveraging on the **'best-in-class' ESG data**.

Data Providers

More than **50 data sources** aggregated through a **single external platform**

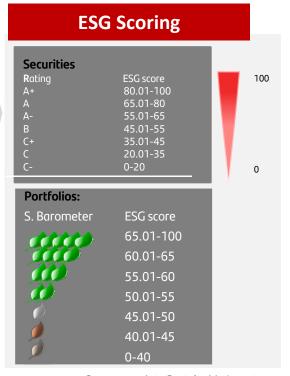
Clarity

Information Processing

- ✓ ESG factor ranking
- ✓ Factor Weight by sector
- ✓ Weighting of both financial and nonfinancial criteria
- ✓ Qualitative analysis

Non-financial criteria				
***	个			
	43			

Energy & emissions	Health & Safety	Governance
Tons of CO2 emitted	H&S training hours	% independent board members
Energy efficiency	Recordable injury rate	% women on the board







ESG product solutions to meet all client goals.

Our clients have at their disposal a range of **ESG products**, in order to meet the different return and risk needs, in addition to the sustainability goals.

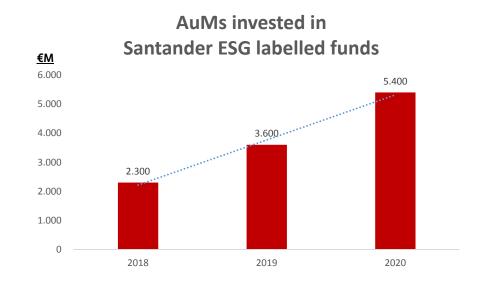
Santander ESG labelled traditional funds	2 Fixed income funds	11 Balanced funds	7 Equity funds
Third-party ESG labelled traditional mutual funds*	9 Fixed income funds	T Balanced fund	6 Equity funds
Exchange Traded Funds (ETFs)	Clean Energy 5 ETFs	Water 4 ETFs	Sustainability 12 ETFs
Alternative Investments	Infrastructure 3 Funds	Private Equity 1 Fund	





Santander ESG labelled traditional funds.

Currently, SAM manages several ESG labelled funds across our core geographies, which amount to a total of c. EUR 5.4bn, demonstrating significant growth over time.















Key Funds Available

- Santander Sostenible 1 and 2
- Santander Sostenible Bonos
- Santander Sostenible Acciones



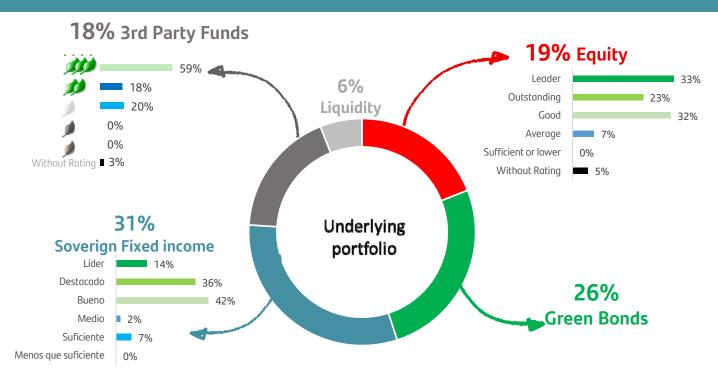


II. Sustainable financial products

Santander Sostenible 1:

Santander Asset Management also offers **Santander Sostenible 1** as a more **balanced** ESG solution, as it combines both equity and fixed income securities.









Santander Sostenible Bonos:

One of the most relevant ESG funds offered by Santander Asset Management within **fixed income** asset class.

Sustainable Barometer Funds ESG Portfolio coverage: 91% Score ESG 57,6 Environmental 64,4 Social 53,1 Governance 61,8



Euro Fixed income Investing in Green Bonds in Spain







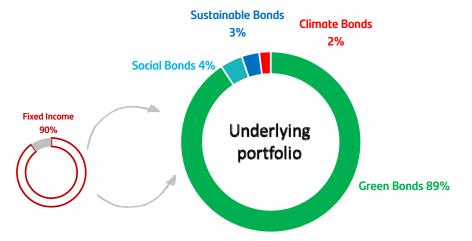


Renewable energy

Energy C efficiency tra

Clean transport

Responsible waste management



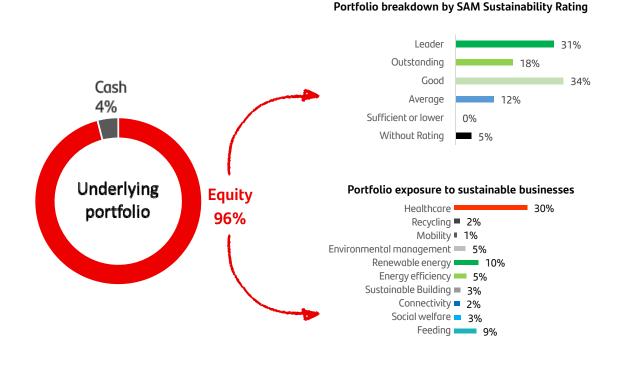




Santander Sostenible Acciones:

Santander Sostenible Acciones represents a core **ESG equity fund** from the Santander Asset Management range.





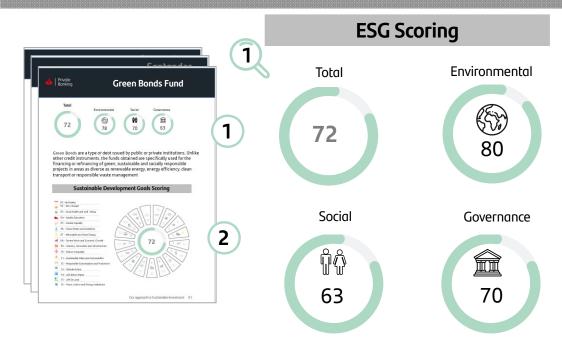




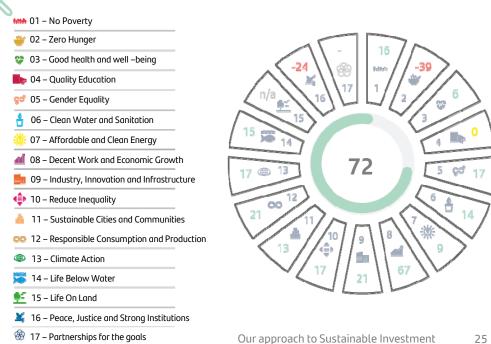
Full visibility of the ESG impact of your investments, delivered by unique digital solutions.

As part of our bespoke ESG portfolio solutions, we are able to provide our clients with personalized ESG reporting, so that you can understand the ESG impact of your investment portfolio and adapt it to your different sustainability goals.

2



Sustainable Development Goals Scoring





Participation in key global initiatives.

Santander Asset Management and Santander Private Banking have been actively contributing and committing to sustainable investment initiatives at a global level.



Santander Asset Management is signatory to the United Nations principles for responsible investment (PRI)



Santander Asset Management was **the first Spanish asset manager** to join the Institutional Investors Group on Climate Change (IIGCC)



Best Private Bank in ESG & Impact investing award in Latin America, Chile, Mexico, Portugal and Spain



Banco Santander has received the Gold Class distinction for its excellent sustainability performance.



In 2009, Santander Asset Management became a **cofounder of SPAINSIF SRI forum**



Participation in COP25: SAM was the only asset manager organizing official events in the Green Zone



In 2020, Santander Asset Management Brazil signed the commitment of the Investors for the Climate (IPC) initiative



Donations through solidary funds: We collaborate with NGOs, through some of our SRI products to Support initiatives which help those who are at **risk of social exclusion**





"We have worked together to offer benefits with a mission and thus to ensure that our daily operations help more people and businesses prosper in a sustainable way."

Ana Botín, Executive Chairman



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